Dear Attendee:

Please join us for our
2020 Annual Spring Conference
in French Lick, Indiana on
March 18 & 19.

Here's what you can expect this year:

- Don't miss the pre-conference hospitality gathering on Tuesday evening across the street at Legendz! National Water Services is sponsoring a night to remember!! All food and drinks are being taken care of along with some great live music!

- Earn up to 10 Water and Wastewater CEUs, and receive a FREE Conference T-Shirt!

- An Exhibit Hall filled with exhibitors — where you can see all the new products related to our industry and hear about new and exciting services offered to utility professionals.

- Each day offers an administrative track of classes in addition to water and wastewater tracks.

- An Awards Luncheon on Wednesday will honor the best in the industry. If you know someone who deserves recognition, make sure to complete our Award Nomination Form in this packet!

- Plan on having some fun during the reception in the Exhibit Hall on Wednesday evening. As classes conclude for the day, we invite everyone to gather in the exhibit hall for games, drinks, food, and the Sportsman’s Raffle!

- Later Wednesday evening, join us for a bowling hospitality event! Downstairs at Pluto’s Alley - we’ll have bowling, pizza, and drinks!

- A chance to win a free trip for two to the NRWA Water Pro Conference in Phoenix, Arizona. Sponsored by Covalen & Midwestern Engineers

- Be sure to be there for Thursday's GRAND PRIZE DRAWING - Worth over $2,500!

- Please SEND us PHOTOS of anyone who will be retiring this year, so we can recognize them!

You really don't want to miss out on this year's Spring Conference—so, don’t hesitate to make your plans to attend.

We look forward to seeing you at the French Lick Resort - 8670 West State Road 56 – French Lick, Indiana 47432
**Technical Sessions**

*What follows is a *tentative* list of topics and invited speakers.*

**WEDNESDAY, MARCH 18**

8:00 a.m. - 9:00 a.m.

*Water Session*

**Everything You Wanted to Know About Air Valves**

D. Kim Sorensen

*ARI USA*

9:15 a.m. - 10:15 a.m.

*Water Session*

**Arsenic Media / PFAS**

Tyler Butel - AdEdge Water Technologies

**Wastewater Session**

**Back to Basics - Troubleshooting Pumps and Pump Controls (Part 1)**

David Dunnuck - BBC Pump & Equipment Co., Inc.

10:45 a.m. - 11:45 a.m.

*Water Session*

**10 State Standards & Construction Permitting Process**

Liz Melvin, Matt Green & Lance Mabry - IDEM

**Wastewater Session**

**Chasing Results in Solids Balance**

Don Van Veldhuizen - USABlueBook

**1:15 p.m. - 2:15 p.m.**

*Water Session*

**Chlorine Blues? Alternative Disinfection**

Don Van Veldhuizen - USABlueBook

**Wastewater Session**

**Hydro Excavating**

Josh Ritter - Jack Doheny Company

**2:45 p.m. - 3:45 p.m.**

*Water Session*

**Protecting Our Source of Drinking Water**

Toby Days - Alliance of Indiana Rural Water

**Wastewater Session**

**Lead and Copper in the Waste Stream: Effects on Drinking Water & Wastewater Utilities**

Jim Collins - Brenntag Mid-South

**THURSDAY, MARCH 19**

8:30 a.m. - 9:30 a.m.

*Water Session*

**Chemical Applications & Relationship to DBPs**

Jim Collins - Brenntag Mid-South

**Wastewater Session**

**True Batch Biological Treatment: A Flexible Solution for Nutrient Removal**

Manuel De Los Santos - Aqua-Aerobic Systems, Inc.

10:00 a.m. - 11:00 a.m.

*Water Session*

**What has US EPA Been up to Regarding Drinking Water?**

Stacy Jones & Hayden King - IDEM

**Wastewater Session**

**Total Nitrogen Limits - A Biological Perspective**

Pat Beamon - Brenntag Mid-South

11:15 a.m. - 12:15 p.m.

*Water Session*

**Confined Space Training (Part 1)**

Tom Speer - City of Lawrence Utilities

**Wastewater Session**

**Current Lab Topics and Tips**

Becky Ruark - IDEM

1:30 p.m. - 2:30 p.m.

*Water Session*

**Confined Space Training (Part 2)**

Tom Speer - City of Lawrence Utilities

**Wastewater Session**

**Sludge Removal The Easy Way**

Tom Hinde - Air Diffusion Systems

2:45 p.m. - 3:45 p.m.

*Water Session*

**Accounting for Operators**

Todd Gardner - BBP Water

**Wastewater Session**

**Maintaining Blower Filtration for Reliability, Efficiency, and Value**

Rob Geyer & Joe DiFederico - Endustra Filter Manufacturers
### Technical Registration

**March 18 & 19, 2020**

Please print or type.
List all attendees and indicate the type of registration desired.

**On-line registration is available with invoicing option!**

**Please email or fax completed forms:**

- **Email:** alliance@inh2o.org
- **Fax:** 317-736-6676

**Utility / Company**

**Address**

**City** ___________________________ **State** __________ **Zip** __________

**Phone** ___________________________ **Fax** __________

**Email** __________________________________

Please list **ALL Attendees** and specify registration type for each:

<table>
<thead>
<tr>
<th>Name</th>
<th>1st Time Attendee</th>
<th>Full</th>
<th>Wed. Only</th>
<th>Thurs. Only</th>
<th>Spouse/Guest</th>
<th>Attending Lunch?</th>
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**Registration Rates**

**Full Registration**

Two (2) days of technical sessions; and Pre-Conference Hospitality Event (Tues.); Exhibit Hall Access; Awards Luncheon (Wed.); Reception (Wed.); Hospitality Bowling Event (Wed.); Hot Breakfast Buffet (Thurs.)

<table>
<thead>
<tr>
<th>Member</th>
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<tbody>
<tr>
<td>Before Feb. 28, 2020</td>
<td>After Feb. 28, 2020</td>
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**Wednesday ONLY**

Technical sessions; Exhibit Hall Access; Awards Luncheon and Reception; Hospitality Bowling Event

<table>
<thead>
<tr>
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<td>$120</td>
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**Thursday ONLY**

Technical Sessions; Exhibit Hall Access; Hot Breakfast Buffet

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<th>Member</th>
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<tbody>
<tr>
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</table>

**Spouse / Guest Registration**

Pre-Conference Hospitality Event (Tues.); Exhibit Hall Access; Awards Luncheon (Wed.); Reception (Wed.); Hospitality Bowling Event (Wed.); Hot Breakfast Buffet (Thurs.)

<table>
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**Method of Payment**

- Please send invoice
- Enclosed is my check # __________
- Pay with Credit Card
- Card # ___________________________
- Exp Date ________
- Name on Card ___________________________
- Billing Zip __________
- CVV# ________
- Signature ___________________________

**Total** $ __________

**Please list any dietary restrictions:** ___________________________

**Please send invoice**

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- Signature ___________________________

**NUMBER ATTENDING AWARDS LUNCHEON (WED.)**

Registration forms must be returned to the Alliance office no later than February 28, 2020 for “Early Bird” registration prices.

All refunds will incur a $15 cancellation fee.  ■ No refunds after March 6, 2020

**Host Hotel**

- **French Lick Resort**
- 8670 West State Road 56
- French Lick, Indiana

**RESERVATIONS:**
- 888-936-9360
- www.frenchlick.com

**ROOM RATE:** $127/night
**GROUP CODE:** 0320AIR
**Room Block Rate Expires 2/16/20**

**Utility / Company**

**Address**

**City** ___________________________ **State** __________ **Zip** __________

**Phone** ___________________________ **Fax** ___________________________

**Email** __________________________________

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**Phone** ___________________________ **Fax** ___________________________

**Email** __________________________________
Administrative Registration

**March 18 & 19, 2020**
Please print or type.
List all attendees and indicate the type of registration desired.

On-line registration is available with invoicing option!
Please email or fax completed forms:

**Email:** alliance@inh2o.org  ■  **Fax:** 317-736-6676

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**Utility / Company**

**Address**

**City**  ■  **State**  ■  **Zip**

**Phone**  ■  **Fax**

**Email**

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Please list ALL Attendees and specify registration type for each:

| Name | FIRST-TIME | FULL | WED-ONLY | THURS. ONLY | SPOUSE/GUEST | Attending LUNCH?
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| **Wednesday ONLY** | **Before Feb. 28, 2020** | **After Feb. 28, 2020** |
| Technical sessions; Exhibit Hall Access; Awards Luncheon and Reception; Hospitality Bowling Event | $120 | $145 |
| | $220 | $245 |

| **Thursday ONLY** | **Before Feb. 28, 2020** | **After Feb. 28, 2020** |
| Technical Sessions; Exhibit Hall Access; Hot Breakfast Buffet | $95 | $120 |
| | $195 | $220 |

| **Spouse / Guest Registration** | **Before Feb. 28, 2020** | **After Feb. 28, 2020** |
| Pre-Conference Hospitality Event (Tues.); Exhibit Hall Access; Awards Luncheon (Wed.); Reception (Wed.); Hospitality Bowling Event (Wed.); Hot Breakfast Buffet (Thurs.) | $75 | $100 |
| | $125 | $150 |

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**Method of Payment**

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- Exp Date ________  ■  Name on Card ________  ■  Billing Zip ________  ■  CVV# ________

**Total** $ ________

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**Phone:** 317-789-4200  ■  **Fax:** 317-736-6676  ■  **Email:** alliance@inh2o.org  ■  **Address:** P.O. Box 789, Franklin, IN 46131
What follows is a tentative list of topics and invited speakers.

**THURSDAY, MARCH 19**

8:30 a.m. - 9:30 a.m.
**Bringing in the Next Professional**
Don Van Veldhuizen
USABlueBook
Our Industry is in crisis. We need to attract and retain quality people to ensure water quality for the next generation. But how is that done? We will look into what works and does not in this quasi-round table discussion. Topics will include attracting the best candidates, interview techniques, compensation packages, training and how to retain those employees. Done correctly, maybe we can bring in the next professionals that will passionately pursue the challenges to come.

10:00 a.m. - 11:00 a.m.
**Fidelity Bond Issues**
Peter Campbell King
Cline, King & King, P.C.
This presentation would emphasize the need for water companies to carry fidelity bonds and provide them with information on how much the insurance should be. This will also cover how to apply for coverage under a fidelity bond.

11:15 a.m. - 12:15 p.m.
**Cooperation, Legislation and Regulation: Emerging Issues in Water and Wastewater**
Hillary Close, Lauren Box and Cheryl Gonzalez
Baker Tilly Municipal Advisors, LLC
Discussion of (1) service areas generally, and the impact of regional cooperation; (2) current topics being discussed at the legislature; and (3) emerging environmental issues.

1:30 p.m. - 2:30 p.m.
**Effective Reporting of Financial Information for Utility Management**
Alex Hilt
Baker Tilly Municipal Advisors, LLC
The workshop will include report examples and audience input regarding the effective communication of financial information to their board council or management team.

2:45 p.m. - 3:45 p.m.
**Energy Efficiency**
Dee Deig
Alliance of Indiana Rural Water
Bob Deig
Energy Efficiency
Are you concerned about revenues? How about cutting costs? Learn how your utility can become energy efficient and find possible rebates you may be eligible for.

**WEDNESDAY, MARCH 18**

8:00 a.m. - 9:00 a.m.
**Project Development (From Purpose and Need to Substantial Completion)**
Dan Wright
FPBH, Inc.
Discuss what steps need to be taken to successfully complete a project from start to finish. Identify the need, select a grant administrator, select an engineer, develop a Preliminary Engineering Report, develop funding options, bidding, construction completion. Learn what are the utilities responsibilities and what is delegated to others.

9:15 a.m. - 10:15 a.m.
**Cyber Security – 15 Things Every Business Must Do**
Andy Uhl
TriCore Logic
Learn about cyber security, cyber security threats, cyber security assessments, and security awareness training.

10:45 a.m. - 11:45 a.m.
**The Fast Path to USDA Guaranteed Financing**
Kent Evans, Matt Peeler, and Monica Pierre
Live Oak Bank
Rural communities across the country are facing a tough challenge - aging infrastructure, safe drinking water, reliable wastewater and waste disposal are essential to healthy communities but replacing water tanks or building new wastewater facilities can be burdensome and expensive.

1:15 p.m. - 2:15 p.m.
**Let’s Give ‘Em Something to Talk About: Public Relations on a Small Budget**
Sarah Helbig
Jones & Henry Engineers
People talk. Your community is no different. So how can you make the talk positive, interesting and keep your efforts inexpensive? Sarah Helbig, the Executive Director of Marketing for Jones & Henry Engineers, will review a few key tips to help generate ideas for where, when and how to find your voice and speak up in your community.

2:45 p.m. - 3:45 p.m.
**Mobile Technology: New Advances to Benefit Utilities**
Eric Muncy
Precision Products
David Carter
CDP-MapSync
This presentation explores how mobile technology, combined with GIS & GPS, can benefit asset management efforts by improving efficiency and productivity.
2020 Hospitality Night

Join us for a FUN Hospitality Night at Legendz on Tuesday!

Legendz
A WHOLLY OWNED SUBSIDIARY OF
REYNOLDS NATIONAL CORPORATION
Sports Bar & Grill
TIME: 6:00pm - 11:00pm
DATE: Tuesday, March 17th, 2020
PLACE: Legendz Sports Bar & Grill
Across the street from French Lick Resort -
8695 W Jack Carnes Way #6, French Lick, IN 47432

National Water Services is hosting an evening full of

FOOD, DRINKS and LIVE MUSIC!

*Weather permitting, outdoor accommodations will be made including a cornhole tournament!

DATE: Tuesday, March 17th, 2020
TIME: 6:00pm - 11:00pm
PLACE: Legendz Sports Bar & Grill

Across the street from French Lick Resort -
8695 W Jack Carnes Way #6, French Lick, IN 47432
Recognizing the outstanding contributions of rural water & wastewater professionals is one of the highlights of the Alliance's Annual Spring Conference. Each year the Alliance of Indiana Rural Water presents awards in recognition of outstanding performance.

Award winners in each category will be honored on Wednesday, March 18th during the Awards Luncheon. Please take advantage of this chance to recognize someone for a job well done! To assist the Alliance Awards Committee in selecting deserving individuals, please fill out the form below; attach additional pages if necessary.

Nominations must be received by February 10, 2020.

Please select ONLY ONE:

- Water System Operations Specialist of the Year
- Wastewater System Operations Specialist of the Year
- Steward of the Environment Award
- Manager of the Year
- Administrative Professional of the Year

Nominee’s Name: __________________________________________
Job Title: __________________________________________
System Name: __________________________________________
Nominator: __________________________________________
Email & Phone Number of Nominator: _______________________

1. How long has nominee been employed with system?

2. What are the responsibilities of the nominee in his / her current position?

3. What is / are your primary reason(s) for nominating him / her for this award?

4. Please indicate what type of training the nominee has received:

5. Please list awards or certificates the nominee has received:

6. What contributions has the nominee made to the improvement of his / her system?

8. Will the nominee be attending the conference? ☐ Yes ☐ No

One award in each category will be presented. You may nominate one person per form. (Please copy this form and submit one for each person you wish to nominate.)

Send to: alliance@inh2o.org OR Fax: 317-736-6676 OR P.O. Box 789, Franklin, IN 46131

Nominations MUST be received by February 10, 2020 to be considered.

*The Alliance reserves the right to publish names and photos of all awards winners in future publications.
LODGING INFO

GROUP CODE: 0320AIR
ROOM BLOCK RATE
FREE PARKING
$127/night

Room block rate expires 2/16/20

French Lick Resort
8670 West State Road 56
French Lick, IN 47432
Reservations: 888-936-9360
www.frenchlick.com

French Lick, IN
March 18 & 19
Spring Conference

Alliance of Indiana Rural Water
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Email: alliance@inh2o.org
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